


Step 1:**Access NetBanking Login Page:** <https://www.svcbank.com/personal-netbanking>**Click on Trouble Logging In.**

Personal Internet Banking

Login ID/NickName

☐ Enable Virtual Keyboard

Continue

 [Trouble Logging In](#)

[Register For Netbanking](#)

[Forgot Login ID](#)

Note : Please Clear Browser History Before Using New Internet Banking Login.

Step 2:**Select Activate IB (Dormant)**

Personal Internet Banking

NetBanking - Login Management

Select Type

Submit **Cancel**

Guidelines To Activate Internet Banking User.

Please note :

- You should be a registered Internet Banking customer.
- Please ensure you have your Login ID/ Nickname handy for activating your Dormant Internet Banking Serviced.
- Your mobile Number and e-mail ID should be updated in the Bank's records.
- Your mobile number should be activated for SMS Alerts/SMS Banking.
- Your Debit/ATM Card should be active and it should linked to your Primary Account.
- Upon successful activation of Dormant Internet Banking, you will be required to set a new login password.

In case you do not fulfill the above mentioned requirements, or face any other difficulties during registration, please fill in the Internet Banking Application Form and submit it at your nearest SVC Bank branch.

[Click here](#) to download Net Banking Application Form.


Step 3:**Input the User ID / Login ID / Nickname, 15-Digit Account Number and Captcha**

Personal Internet Banking

NetBanking - Activate IB User(Dormant)

SAV48B6609

.....

 Refresh Image

SSREF

Proceed Cancel

To Activate New Internet Banking User, Please enter your NetBanking Login ID , NetBanking Primary Account and click on "Proceed"

CAPTCHA NOTES: This code is case sensitive. This will help you prevent spam and fake transactions.

Step 4:**Input the OTP received on Registered Mobile Number**

Personal Internet Banking

Netbanking - Activate IB User(Dormant)

Name : Saving Account TEST 1

.....

[Ref.ID:7565683]

OTP has been sent to Mobile No.: XXXXXX1242

Secure Code (OTP) will expire within 1:30 seconds.

Regenerate OTP

Proceed Cancel

Note :

- Banc@Ease Secure Code (OTP) is a dynamic password. It is valid for the Current Request only.
- Banc@Ease Secure Code will be sent to the registered Mobile Number displayed on the screen. In case of any change in the Mobile Number, please contact your Base Branch.
- Banc@Ease Secure Code expires after a predefined time limit. Any code entered after expiry will be rejected by the Bank. Customer will have to enter the Transaction request again.

Step 5:**Input Debit Card Number, Debit Card ATM PIN and Expiry Date**

Personal Internet Banking

Netbanking - Activate IB User(Dormant)

Enter Card Details Set New Password Acknowledgement

IB Details: Saving Account TEST 1

Debit Card No.: [][][][]

Debit Card Pin: [][][][]

Expiry Date: [03][26]

Proceed Cancel

Note :

- This facility is available only to users having an active Debit/ATM card. Primary Account of NetBanking should be linked to Debit/ATM card.
- Please Enter Valid Debit/ATM Card Number , Expiry Date And Pin Number.

Step 6:
Create New Password & Confirm New Password

Personal Internet Banking

Netbanking - Activate IB User(Dormant)

Enter Card Details

Set New Password

Acknowledgement

IB Details: Saving Account TEST 1

New Login Password

Confirm Password:

Proceed

Cancel

Note:

- Password should Alpha-Numeric i.e. a combination of alphabets, numbers and special characters. (minimum 8 characters and maximum 20 characters)
 - At Least 1 character should be Upper Case
 - At Least 1 character should be Numeric
 - At Least 1 character should be a Special Character
- Password is Case sensitive. Please ensure to remember the exact manner in which you set your Password.
- **New!** New Password cannot be same as your Previous 3 Password

Step 7:
PIB is activated successfully.


Personal Internet Banking

Netbanking - Activate IB User(Dormant)

Enter Card Details

Set New Password

Acknowledgement



User Activated Successfully

IB Details: Saving Account TEST 1

[Click Here](#) to Login into SVC NetBanking.

Step 8:**Customer receives confirmation via Email from SVC Bank**

From: Netbanking
To: [REDACTED]
Cc:
Subject: IB Activation

Dear Saving Account TEST 1,

Dear Customer, Your Request For Activate Internet Banking has been Processed Successfully -SVCBank

*Net Banking Cell,
SVC Co-operative Bank Ltd.*

In case you have forgotten your Login ID, please follow the simple steps shared below.

Step 1:

Access NetBanking Page: <https://www.svcbank.com/assets/pages/netbanking-pib-main.html>




Click on Forgot Login ID option.


Personal Internet Banking

Login ID/NickName

☐ Enable Virtual Keyboard

Continue

 Trouble Logging In
 Register For Netbanking
 **Forgot Login ID**



Note : Please Clear Browser History Before Using New Internet Banking Login.

Virtual Keyboard [\(NOTES\)](#)

Backspace				Caps Lock				Clear			
o	r	l	f	a	k	y	m	h	6	5	9
j	e	w	d	p	x	u	n	z	3	4	1
i	q	t	v	g	s	b	c	2	8	7	0
]	\	#	@	`	^)	=	:			
%	-	_	<	&	;	>	!	[
\$	"	,	/	+	.	*	?	(

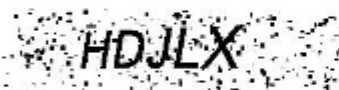
Safe Banking Instructions

The SVC Co-operative Bank Ltd. or any of its representative will never send you email/SMS or call you over phone asking for your Login Credentials (LoginID/Nickname/LoginPassword/OTP). Never respond to such email/SMS or phone call. Please report immediately on pibnetbanking@svcbank.com. Bank is not responsible for any erroneous or wrong transactions made by you or misuse of your account arising from any wrong, inadvertent or other kind of disclosure of such details by you.

Step 2:
Input 15-Digit Account Number and Captcha

Personal Internet Banking

NetBanking - Forgot Login ID



Refresh Image

Step 3:
Input the OTP received on Registered Mobile Number

Personal Internet Banking

Netbanking - Forgot Login ID

IB Details : SAving Account NB Test

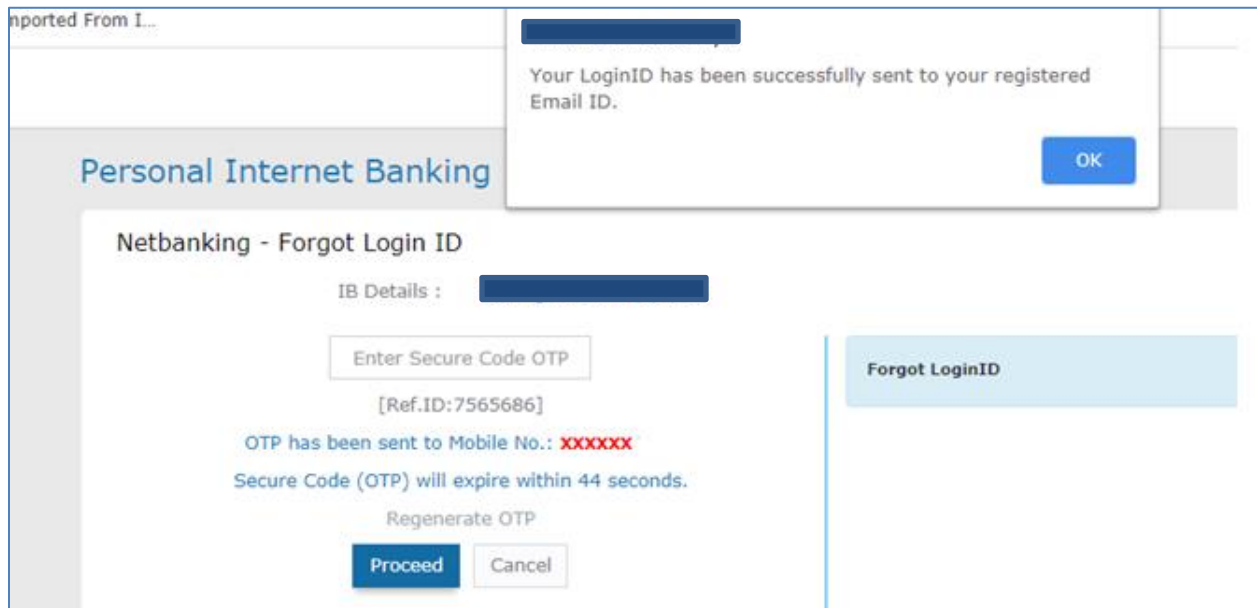
[Ref.ID:7565686]

OTP has been sent to Mobile No.: **XXXXXX**

Secure Code (OTP) will expire within 1:31 seconds.

Regenerate OTP

Step 4:
Login ID is sent to Registered Email ID.



Imported From I...

Your LoginID has been successfully sent to your registered Email ID.

OK

Personal Internet Banking

Netbanking - Forgot Login ID

IB Details :

Enter Secure Code OTP

[Ref.ID: 7565686]

OTP has been sent to Mobile No.: xxxxxx

Secure Code (OTP) will expire within 44 seconds.

Regenerate OTP

Proceed Cancel

Forgot LoginID

Step 5: Access Registered Email ID to retrieve the Login ID.
