

YEARE OF TRUST

SVC Co-operative Bank Ltd., formerly known as The Shamrao Vithal Co-operative Bank Ltd., is a trusted institution with a legacy of over 117 years and counting. SVC Bank is one of the leading Multi-State Scheduled Urban Co-operative Bank with total business of ₹ 35,159.31 Crores as on March 31, 2024 and a network of 198 branches spread across 11 States in India.

As a part of our growth journey, we are looking forward to on-board Fresher/Experienced candidates to fill in the following position in our Bank.

		Location, Number of Open	Eligibility Criteria
Sr.	Position	Positions and Reporting	(Preferred Age, Qualification,
No.		Authority	Experience, Job Role)
1.	Retail Banking	Location – Mumbai, Pune,	<u>Preferred Age:</u> Up to 35 years
	Sales Officer	Bengaluru	
			Qualification & Experience:
		No. of open positions – 25	MBA/ Post Graduate Diploma of two
			years full-time or part-time from a
		Mumbai (Central, Western,	recognized University or Institute
		Harbour)	affiliated to AICTE/ recognized
		Borivali, Bandra, Cuffe Parade,	University OR Graduate from a
		Mira Road, Virar, Thane,	recognized University with minimum 1 -
		Kalyan, Mandvi, Vashi, Kurla	3 years of experience in Sales in BFSI
			sector.
		Pune	The candidate should have an ability to
		Pimpri Chinchwad, Aundh,	understand banking requirements and
		Sahakar-Nagar II, Viman	accordingly build banking relationships.
		Nagar, Hadapsar	
			Selection Criteria:
		Bengaluru	Shortlisted candidates who fulfill the
		Chamrajpet, Malleshwaram,	above eligibility criteria will have to
		Jayanagar, J.P.Nagar,	undergo an aptitude test and thereafter
		Nagnathpuram.	interview will be conducted. Candidates
			successful in aptitude test and interview
		Dementing to CM (DM (ACM	will be selected.
		Reporting to – CM/DM/AGM- CASA Sales	Job Polo
		CASA Sales	<u>Job Role:</u> Kay Daily Daliyorahlari
			Key Daily Deliverables:
			Achieve established sales targets by proparing weekly fortnightly and
			preparing weekly, fortnightly and monthly sales and lead plans.
			 Customer profiling – create customer
			profiles (customer name, age, occupation, family members,
			occupation, family members,





 birthdays, anniversaries, etc.) and identify sales and service opportunities through these profiles. Deliver excellent customer service that ensures ongoing sales and high level of customer satisfaction. Work with NTB (new to bank) customers to determine their needs and then recommend the right product and service. Closely work with Branch Operations team, Product and Marketing while sourcing CASA/TD business. Develop and cultivate strong buying here with a service strong buying
 relationships with customers. Use Bank literature and available training resources to stay up to date on product features. Catchment Mapping - Identify and map key areas which meet SVC Bank profile customers. Conduct activities and lead generation camps in co-ordination with branches and their catchment areas to increase customer reach and sales. Cross sell opportunities in Advances and TPP for the Bank.
 Key Daily Activities: Submit DSR to reporting authority on a daily basis Conduct activities as per plans with reporting authority Keep oneself updated with regards to changes in product features, fixed deposit rates etc. of SVC Bank and Competition. Monitor and report on the activities of competitors and potential collaborators and to identify business opportunities and threats





Key Performance Indicators:
 Number of new CASA accounts opened.
 Total value growth in GL book of deposits in new CASA accounts. Total Book growth in TD (GL) in new
TD accounts.
 Retention rate of newly acquired accounts (accounts active after 6 months).
 Cross-selling of other products in value (e.g., HL, GL, LI policy & Retail loan growth).
Customer satisfaction scores.
Skills Required:
• Effective Verbal & Written
Communication, Interpersonal Skills,
Meeting Sales Goals, Product
Knowledge, Self-motivated
• Past experience of working in CASA
Sales will be helpful

If you wish to join the growth story in one of the leading co-operative sector banks, please send in your detailed resume along with photograph to <u>careers@svcbank.com</u>.

Please mention position applied for in the subject line of the e-mail. Also, kindly note the following points:-

- Candidates have to fulfil eligibility criteria as mentioned above.
- Training will be imparted on products, services, policies, communication skills and selling skills.
- Details such as mobile number, e-mail ID mentioned in the resume should be valid and kept active during the recruitment process. These details would be useful for us in sharing instructions regarding interviews, documents, feedback, etc.
- Resume should be shared via e-mail only. No other modes of application will be accepted.
- SVC Bank does not engage any Agents / Agency for recruitment of any on-roll employees.
